

# Small Business Week Event: Customer Retention

DATE: Tuesday, October 21, 2025  
LOCATION: Brantford, Ontario, CA

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## Event Description

Small Business Week Event: Customer Retention is a premier conferences event in Brantford. This event attracts visitors from around the world and significantly impacts local hotel demand, creating opportunities for strategic revenue management and guest experience optimization.

## Key Information

**Category:** conferences

**Importance Rank:** 28/100

**Expected Attendance:** 75 people

**Event ID:** CqzXmat9E67Covx4N8

## Hotel Demand Indicators

**ADR Impact Index:** 3.9x baseline (varies by property tier & location)

**Occupancy Impact:** +60 percentage points over baseline

**Booking Lead Time:** Demand begins 30 days before event

**Impact Radius:** 15km from venue

**Estimated Room Nights:** 30 across all properties

*Note: Actual impact varies by property location, star rating, and local market conditions.*