

GenAI and Customer Experience

DATE: Thursday, September 4, 2025

LOCATION: Cardiff, Wales, GB

Event Description

GenAI and Customer Experience is a premier conferences event in Cardiff. This event attracts visitors from around the world and significantly impacts local hotel demand, creating opportunities for strategic revenue management and guest experience optimization.

Key Information

Category: conferences

Importance Rank: 33/100

Expected Attendance: 136 people

Event ID: 4xuDyzqwHhwX59Jjt2

Hotel Demand Indicators

ADR Impact Index: 4.3x baseline (varies by property tier & location)

Occupancy Impact: +60 percentage points over baseline

Booking Lead Time: Demand begins 30 days before event

Impact Radius: 15km from venue

Estimated Room Nights: 54 across all properties

Note: Actual impact varies by property location, star rating, and local market conditions.